



Colin

IT & Project Management

“ I had not been working for a while and someone suggested that I should give volunteering a go. I was about to sign up to work on a project at the local library, when I saw a vacancy asking for volunteers with expertise and an understanding of IT.

I have learnt some practical skills during my volunteering for Community Connected – for example the fundamentals of taking PC s apart and putting them back together on the refurbished computer scheme. That’s an area I did not really get into when I was working. But I have also found that I really enjoy going out and meeting people, talking to them about computing and showing them the basics of getting online. It’s a challenge to find a way of explaining and interpreting. ”



Gilbert

MSC in Bio Chemical Engineering

- “ I am volunteering to get some experience with computers, so I can get a job later on. The work I do is very hands on - each time I go on-site there is a different problem to solve. It's more challenging than working in an office.

I also work on the refurbished PC programme for Community Connected. Currently it takes 10 hours to wipe a hard drive, install the new operating system, software and Microsoft updates. We are working on a new 'Image' to cut down this time. “



Vizma

Artist, nutritionist
and trainee teacher

“ I love working for you. You give me all the jobs I really like doing -researching into how people learn and preparing teaching resources for them are my passion. So I have been really happy with all the different tasks

you have given me.

My vision of how we can teach people, like my mother who lives in Latvia and who does not understand how the online world works, is expanding day-by-day from the training and webinars. “

EMPLOYED



Dave

RAF ground crew & chauffeur to visiting Hollywood stars

“ I get a lot of satisfaction from helping other people. My favourite part of my volunteering is starting with some one who knows nothing about computers or the internet and

how it works, how to use one, how to get on the net and take advantage of all the benefits on offer.

My role here is very varied - from teaching to web design, to technical support and now working on their new project which involves helping people find the right broadband package and match it with the right equipment set up for them. Tablet, desktop, laptop or a convertible laptop - to be able to advise on which one is best for them. “