

Volunteer as a Digi Buddy with Com Con



How you can help:

Supporting people to send and receive email, use a search engine, browse the web and complete online forms safely and securely; inspire people about using the internet and finding sites or services that meet their needs.



Your role:

We need people who are passionate about the internet to help at sessions for Kingston residents without basic online skills. All our learners receive initial one-to-one sessions and then move on to become part of the group drop-in training session. You'll be helping deliver one to one sessions and continue to support your learners when they move into the group sessions.



What attributes are important for this role?

You'll be supporting people to gain the four [Basic Online Skills](#) that are vital for enjoying the web's huge and varied benefits. People who aren't online can be nervous and/or overwhelmed, so it's important you're:

*Patient and good at explaining instructions (sometimes a number of times)
Passionate about helping people open opportunities online
Able to multi-task to support small groups of people*



Digital Buddy's training

Apart from the sheer pleasure of helping someone to join the world on the internet, being a digital buddy is great for your own personal development. You get to: Learn new skills, strengthen your CV, make new friends, met a reference from a reliable source.

A few last things...

Community Connected is a [UK Online Centre](#) partner – providing practical support and free access to the [Learnmyway.com](#) e-learning portal. As digital buddy, you'll have access to online support and forums as well as loads to support from our team. We are a charity and part of the Superhighways ICT project based in Kingston.

You might also be interested in apply for other volunteer positions with Superhighways our parent charity. These positions are for people who really want to help on the technical side –refurbishing and repairing computers.



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